



Return Policy

Thank you for your order!

TEA'S WHOLEHEARTED PROMISE

We stand by our products proudly, unconditionally, unabashedly. Return any Tea product purchased on teacollection.com any time for any reason, including sale items. At Tea, we sweat the details so you don't have to.

Within 60 days of your original purchase, we will gladly provide a full refund. After 60 days from your original purchase, we will provide store credit on teacollection.com.

RETURNS FOR ITEMS PURCHASED FROM TEACOLLECTION.COM

1. On the back of this form, please fill in: bill-to name, order number, and item number/description you are returning. Please also indicate the return reason code.
2. For exchanges, please fill in the section for new items you'd like shipped to you. Please update your address if you need your new order shipped to an alternate address. Include payment information for exchanged items of greater value. You will need to pay for shipping back to Tea, but we will ship out your new items for free.
3. Be sure to include this form in the package you send back to us.
Please mail your return package to:

Tea Collection c/o NBD
Attn: Glenda Corpuz
2019 East Monte Vista Avenue
Door #A28
Vacaville, CA 95688

For your protection, we recommend you return all items via a traceable carrier such as UPS or FedEx. Tea is not responsible for packages not received if a tracking number is not provided. Returns and exchanges must be returned prepaid; we cannot accept C.O.D. deliveries.

Once we receive the original item(s), you will receive a credit for the amount paid (excluding any shipping costs). Please allow 2-3 weeks for Tea to process your refund upon receipt. Gift orders are eligible for exchange only.

If it is more than 60 days from your original purchase date, we will issue you a store credit on teacollection.com.

If you would like help with an exchange, return, or new purchase, please call us at (866) 374-8747 or email us at service@teacollection.com.

RETURNS FOR ITEMS PURCHASED FROM A RETAILER OTHER THAN TEACOLLECTION.COM

If you purchased your items from one of our retailers, please contact the retailer directly for their return policy. At this time, we cannot accept returns for items purchased from a retailer other than teacollection.com.



Customer Return/Exchange Form

DATE _____

BILL-TO NAME _____ ORDER NO. _____

Please check here if you've received this item as a gift. DAYTIME PHONE NO. _____
(in case we need to contact you about your return)

RETURNS: _____ EMAIL _____

ITEM NO.	DESCRIPTION	COLOR	SIZE	QTY	PRICE	RETURN REASON CODE
					\$	

- RETURN REASON CODES:**
- | | | |
|---------------------------|------------------------|---------------------------|
| SIZING | PRODUCT/QUALITY | OTHERS |
| 1 Too big at chest | 7 Do not like styling | 13 Ordered multiple sizes |
| 2 Too small at chest | 8 Do not like color | (don't need them all) |
| 3 Too big at waist/hips | 9 Do not like fabric | 14 Wrong item sent |
| 4 Too small at waist/hips | 10 Color faded or ran | 15 Damaged in shipping |
| 5 Too long | 11 Product shrank | 16 Other: _____ |
| 6 Too short | 12 Construction flaw | |

REPLACE/EXCHANGE WITH:

ITEM NO.	DESCRIPTION	COLOR	SIZE	QTY	PRICE
					\$
REPLACEMENT/EXCHANGE TOTAL					\$
RETURNS TOTAL					\$
TOTAL (does not include tax and shipping fees)					\$

PAYMENT (if exchange value is greater than original item, please charge my card as follows):

NAME ON CARD _____

MC/VISA _____ - _____ - _____ - _____ EXP DATE _____

American Express _____ - _____ - _____ - _____ EXP DATE _____

BILL-TO ADDRESS (if different from original order): ***SHIP-TO ADDRESS** (if different from original order):

NAME _____ NAME _____

ADDRESS _____ ADDRESS _____

CITY _____ STATE _____ ZIP _____ CITY _____ STATE _____ ZIP _____

PHONE _____ PHONE _____

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* No delivery to P.O. boxes.